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ASOCIAȚIA DE MANAGEMENT
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Q: I am being contacted by a debt collection company about a debt to another company. How should I proceed?

A: A collection agency acts as a mediator between you and the creditor. The debt collection agency can help you establish an eligible payment plan for your company.

Q: I was notified that a debt collection agency company will recover by legal means a debt our company has to a supplier. Is this possible?

A: Debt collection agencies provide debt collection services through legal actions, either through internal legal department or by outsourcing services to law firms. Upon request of their clients they may do so.

Q: The goods received from the provider were improper. I do not want to recognize the debt. How do I proceed?

A: If the merchandise from the supplier was improper, you had the duty to return the merchandise. In this case you should have received an invoice from the provider for return of goods / cancellation. If you have evidence that proves the goods were sent back, show them to the debt collection agency.

Q: We have unpaid invoices to one of the suppliers and we received a notice from a debt collection agency. Our company has the bank accounts blocked. How to solve this?

A: If your company has the bank accounts blocked, but want to pay the debt to suppliers, we recommend you to try other methods of payment (for example, cash deposit in the bank account of the creditor).

Q: I was contacted by a debt collection company about a debt to a provider. Our company has many suppliers with unpaid bills. We cannot pay the debt in full for the moment. What are our options to solve the situation?

A: If you cannot pay the debt in full to a supplier / lender, we recommend contacting the debt collection agency to establish a payment plan according to your company's current situation.

Q: I was contacted by a debt collection company regarding a debt to a provider. I received the goods, but did not receive the original invoice. We do not want to acknowledge this debt. How can we resolve the situation?

A: If you received the goods without the original invoice, but you signed the delivery note and you received the invoice via email or fax, there is no possibility of not recognizing the debt.

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Q: I was contacted by a debt collection company regarding a debt to a collaborator. In turn, the collaborator has debts to our company and therefore we do not want to pay this debt. How do we proceed?

A: In case you have been contacted by a debt collection company regarding a debt to collaborator and you do not want to pay your debts, because the collaborator has debts to your company also, you should contact the debt collection agency that can act as mediator between your company and the creditor to determine a compensation plan.

Q: I was contacted by a debt collection company regarding a debt to a provider. The goods were delivered by the supplier after payment in advance. I do not admit the liability. How do we proceed?

A: In case you have been contacted by a debt collection company about a debt coming from goods paid in advance and you have documents to prove it (contract, advance invoice issued by the creditor, bank statement or proof of payment by depositing cash), you should contact the collection agency to present the proving documents.